

# Service | Interim CTO/CIO/IT Director

Introduce a CTO/CIO/IT Director to your business.

Allow us to provide bandwidth to an at capacity team, a fresh perspective on how to overcome your challenges or leverage specific knowledge and experience we have, allowing you to continue to offer great service to your customers.

We consider this service in two ways, a temporary solution to get on track or enabling the introduction of a full-time role in to your team or an ongoing solution to benefit smaller businesses where a fulltime role may not be appropriate.

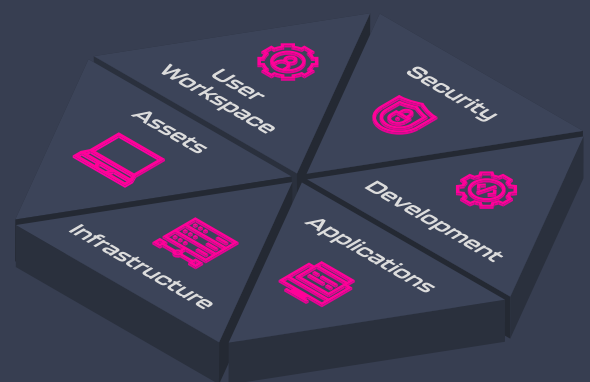
All of our interactions will be documented and reported to you; with opportunity for feedback - we're here to be a partner not just a supplier. We consider this a consulting and leadership service.

 **What**

- Pain points disclosed and initially prioritised
- Current systems performance evaluation
- Strategic objective setting, in-line with business goals
- Team evaluation and/or restructuring
- Business analysis and IT capability review
- IT project delivery management (inc business change management)
- Service and support considerations (cradle to grave) for all matters IT related

 **How**

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 **Why**

- Great engagement of all teams, not just IT
- Improvement on morale and confidence in IT systems and the people who support them
- Alignment between IT and business objectives
- Integrate IT as core function in the business; not just an internal supplier or cost
- Better understanding of the business requirements
- Less internal friction to deliver service or product to customer
- Service modelling provides opportunity to decrease operating risk and increase consistency in output
- Greater capacity awareness of existing IT function and strategic plan for the entire team

 **Who**

- Real world experience from technical and management perspectives
  - ▶ IT engineering and consulting
  - ▶ Project delivery and management
  - ▶ Consulting and practice management
- Private and public sector experience
- Multi industry and marketplace knowledge and appreciation
- Project management and technical qualified
- Specialist / SME resource management

 **When**

- Subject to a one hour discovery call or meeting we'll engage
- Month 1
  - ▶ 2-4 meetings to build foundations and incubate relationship
  - ▶ Establish business goals and current pain points in relation to IT
  - ▶ Set out strategy for discussion and review with action advised
- Month 2 onwards
  - ▶ Periodic reviews (typically monthly) with ongoing actions for the IT function and business
- Minimum 1 month investment
- Project specific ramp up; expand/contract input as needed
- Leverage and manage your team, ours or industry subject matter experts
- Considerate to
  - ▶ Business risk and change appetite
  - ▶ Your team capacity and ongoing operations

Our Interim Director services are offered in a packaged format with an ongoing day rate charge of £1250 where additional time is required.

Where alternate roles are required to deliver projects, they'll be offered and charged at the associated role rate.